

Summary

Founded in 1967, ADGA is a privately owned and operated Canadian company. We employ over 800 highly skilled team members who apply their knowledge and expertise in service delivery of advanced technology solutions for clients in the Defence, Security and Enterprise Computing markets across Canada.

Celebrating 50 years in business, we are proud to be one of Canada's most trusted professional engineering and consultancy firms. Key to our success is our ability to anticipate and respond to the constant changes in technology, and evolve with agility. Our clients continue to rely on ADGA to provide subject matter expertise, and quality talent to fulfill their business objectives.

Our culture of commitment, trust, and accountability guides our business, fosters our growth, and is at the core of our relationships with clients, employees and consultants. Whether your requirements are complex, large-scale projects, or you need dependable, professional resources to execute on time, and on budget, you can count on ADGA to deliver. We are dedicated to your success.

Context of our Organization

ADGA delivers strategic insight, world-class technology and service excellence in Defence, Security and Enterprise Computing to clients in the Federal Government, other levels of government and in the private sector. In a world driven by convergence, ADGA provides the expertise and innovation that organizations need to remain secure, efficient and productive. This rests on an outstanding track record built since 1967, safeguarding some of Canada's most critical assets. Headquartered in Ottawa, with offices across Canada, ADGA is a privately owned Canadian company that employs more than 800 employees, technical consultants and subject matter experts.

Mission Statement

The Company's mission is to provide client centric, value-added, end-to-end engineering and consulting services, including systems analysis, technology-based solution development and implementation support. These services are provided through a team of highly qualified experts that are best-in-class and dedicated to the pursuit of excellence in an environment that ensures the Company's growth and maintains the highest levels of integrity and professionalism.

Coordinates

	GATINEAU	TORONTO	KINGSTON
OTTAWA	200 Montcalm Suite	300 Campbell Ave	400 Discovery Ave, Unit 7
Head Office	420 Gatineau, QC	Suite 200 Toronto,	Kingston, ON, Canada
110 Argyle Avenue, Ottawa,	Canada J8Y 3B5	ON Canada M6P 3V6	K7K 7E9
ON Canada K2P 1B4	819.772.8522	647.943.7690	613.544.8774
613.237.3022			

Interested Parties

ADGA's internal interested parties are our employees, consultants and strategic partners. External interested parties include both public and private sector clients, specifically all levels of Government (i.e. Federal, Provincial, and Municipal) in Canada, as well as private sector customers who operate in the Defence, Enterprise Computing and Security sectors in Canada. The requirements of the external interested parties includes legal, regulatory requirements and obligations as agreed in the contract.

Scope of ISO9001 Registration

Provision of project management, engineering, systems consulting and software development. To prosper through the provision of professional services, delivered in a manner that balances the needs of our Clients with those of the Company and its personnel, while maintaining and improving a reputation for excellence and value.

Quality Objectives

- 1 - Deliver all client projects on schedule, on budget and in accordance with the specifications and requirements consistent with the Client contract and the Company's business management system.
- 2 - Ensure that all staff are made aware of and are working in accordance with the company's revised business management policies and standard operating procedures.

Interactions between Processes within the Business Management System

The Business Management System is role based. Policy Chapters are supported by Standard Operating Procedures and Forms. The business model and process map are available via the Business Management System Diagram see figure 01.

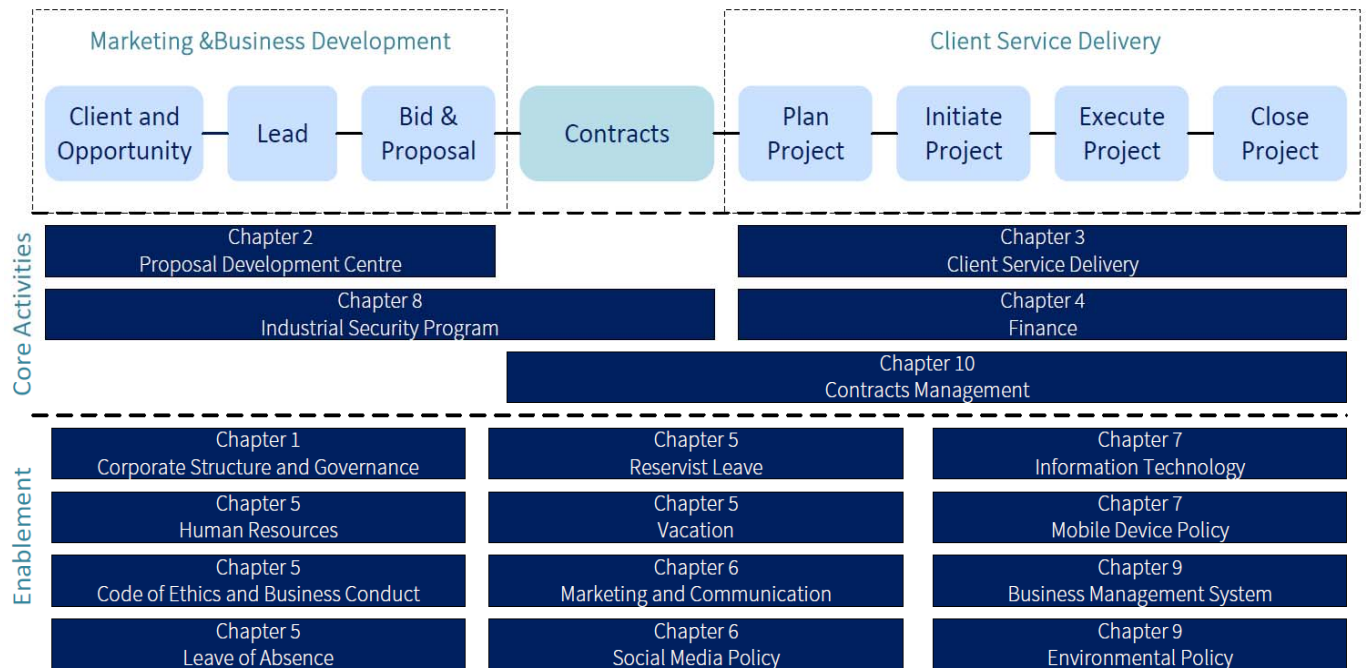


Fig.1.0
Interactions Between processes within the Business Management System



ADGA Organizational Chart 2019

