

## Summary

At ADGA, our focus is to be the leading Canadian provider of technology solutions in defence, security and enterprise computing. We harness the best and brightest engineering minds to provide tailored solutions whilst creating unique avenues for continued professional development. This is the cornerstone of ADGA's reputation as Canada's industry leader in engineering and technology solutions. We continue to grow, with industry-leading proficiencies in the areas of: systems engineering science, communications, aerospace, civil aviation, cyber and space systems, project management consulting, information management, software development and technical support.

ADGA conducts business with the highest standards keeping the best interest of our clients and employees first. We are ISO certified to 9001 standard which means ADGA's independent third-party certification ensures best practices in rigorous quality assurance management. From concept to implementation ADGA continually exceeds expectations; making us the first choice as a trusted provider with the capacity to plan, build, deploy and operate multi-year programmes of strategic significance.

## Context of our Organization

The Company provides a range of professional services under a variety of contractual arrangements to Clients in the Federal Government, other levels of government, the private sector and internationally. The Company is committed to the provision of excellence in Client service. Our focus is on delivering quality by providing outstanding management, technical proficiency and subject matter expertise. Bound by the Code of Ethics of the Professional Engineers Ontario (PEO), the Company strives to ensure that its services meet the highest standards of professional care. This includes respecting the standards of due care necessary to meet its' professional, commercial and statutory obligations. The Company's business model is predicated on providing expert services in engineering and related domains. The Company's assets are its professionals and subject matter experts, who provide high value services and solutions to the Company's Clients.

## Mission Statement

The Company's mission is to provide client centric, value-added, end-to-end engineering and consulting services, including systems analysis, technology-based solution development and implementation support. These services are provided through a team of highly qualified experts that are best-in-class and dedicated to the pursuit of excellence in an environment that ensures the Company's growth and maintains the highest levels of integrity and professionalism.

## Coordinates

### OTTAWA

Head Office  
110 Argyle Avenue, Ottawa,  
ON Canada K2P 1B4

**613.237.3022**

### GATINEAU

200 Montcalm Suite  
420 Gatineau, QC  
Canada J8Y 3B5

**819.772.8522**

### TORONTO

300 Campbell Ave  
Suite 200 Toronto,  
ON Canada M6P 3V6

**647.943.7690**

### KINGSTON

400 Discovery Ave,  
Unit 7 Kingston, ON,  
Canada K7K 7E9

**613.544.8774**

### CALGARY

Satellite Office  
237 Springmere Way,  
Chestermere, AB,  
Canada, T1X 1T1

management policies and standard operating procedures.

# Scope of ISO9001 Registration

Provision of project management, engineering, systems consulting and software development.

## Quality Policy

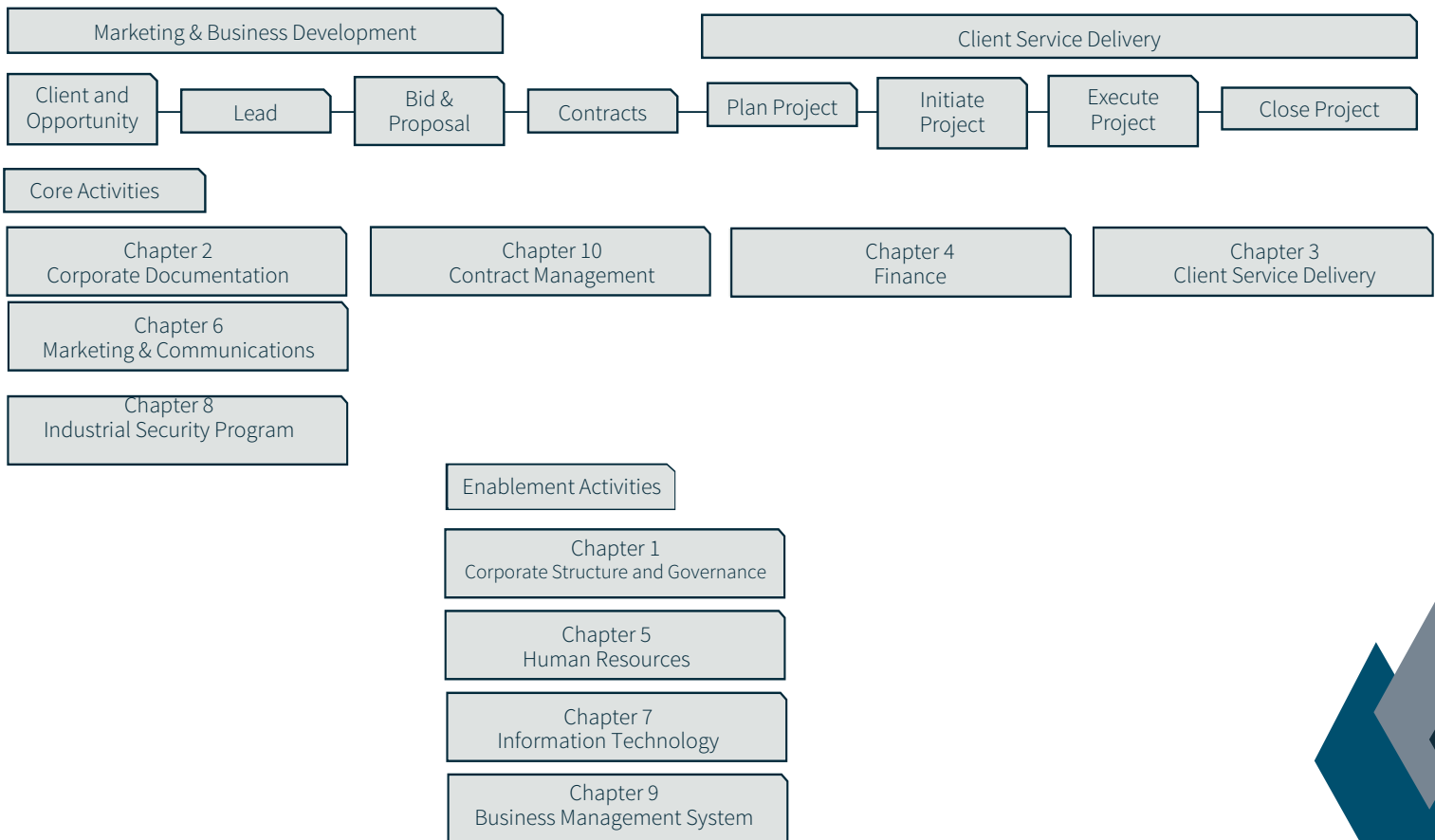
To prosper through the provision of professional services, delivered in a manner that balances the needs of our Clients with those of the Company and its personnel, while maintaining and improving a reputation for excellence and value.

## Quality Objectives

- 1 - Deliver all client projects on schedule, on budget and in accordance with the specifications and requirements consistent with the Client contract and the Company's business management system.
- 2 - Ensure that all staff are made aware of and are working in accordance with the company's revised business

## Interactions Between Processes Within the Business Management System

The Business Management System is role based. Policy Chapters are supported by Standard Operating Procedures and Forms. The business model and process map are available via the Business Management System Diagram see figure 1.0.



*Fig. 1.0  
Interactions Between Processes Within the Business Management System*

# ADGA Organizational Chart 2018

